

## CHANGE MANAGEMENT

"The greatest danger in times of turbulence is not the turbulence – it is to act with yesterday's logic." – Peter Drucker

#### Introduction

**Change management** is a structured approach to shifting/transitioning individuals, teams, and organizations from a current state to a desired future state. It is an organizational process aimed at helping employees to accept and embrace changes in their current business environment. In project management, change management refers to a project management process where changes to a project are formally introduced and approved.

This workshop focuses on all aspects relates to change – The Emotional, Attitudinal, Behavioral and Cognitive Aspects of Change.

### **Training Topics:**

- Introduction to Change
  - The unique attributes and challenges of change for professionals

ners Solutions

- The Mindset of Change
- What is Change
  - Drivers for Change
  - The Change Adept Organization
- Types of Change
  - o Incremental
  - Transformational
  - o Planned
- Kotter's 8 steps of successful large scale change
  - 1. Increase Urgency
  - 2. Build a Guiding Team
  - 3. Get the Vision Right
  - 4. Communicate for Buy-In



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- 5. Empower Action
- 6. Create Short-term Wins
- 7. Don't Give Up
- 8. Make Change Stick

#### • Preparing for Change

- o Pressure for change
- o A cleared shared vision
- Actionable first step
- Developing belief

#### • Resistance to Change

- Why change doesn't work
- Reasons for resistance
- Dealing with ambiguity

#### Communicating & Implementing Change

- o Transition
- Communicating the change
- o Plan
- Leading from top / delivered from bottom

#### Risk of Failure

- Analyzing why a change initiative failed
- o Ability to overcome failure and think ahead
- o Are you ready for change again?
- The power of perception
- o Power of Positive Attitude

#### **Training Hours:**

The duration of the training program will be 8 hours.

#### **Training Methodology: 85% Experiential**

This workshop will be facilitated through the extensive use of Group Interactions, ILT, Case Studies, Analysis, Video and Audio Support Files and Activities.



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### **Resources Required:**

- Momentum Training Solutions will conduct the training
- Maximum number of participants to a class will be 15
- The training will be conducted at a venue organized by your organization
- The following will be provided by your organization:
  - o Handouts will be printed/photocopied
  - o The LCD projector
  - Audio speakers

